



ELECTRICITY MANAGEMENT PROGRAMME FROM 11TH to 19TH NOVEMBER 2017

The country is experiencing frequent outages of electricity due to shortage of electricity available for distribution to customers.

In the current market setup, ESCOM's role is to procure, transmit, distribute and retail electricity in Malawi. Presently, the available capacity is between 145 and 150MW against an average demand of 300MW.

ESCOM has, therefore, developed an electricity management programme to achieve and ensure equity and fairness in terms of sharing the available power amongst its customers.

In the electricity management programme below, a day which comprises 24 hours and starts from 4:00AM, the first day, to 4:00AM, the next day; has been divided into 3 equal segments of 8 hours each in which customers are to have power. Consequently, ESCOM's domestic customers have also been divided into 3 groups; A, B & C which are each allocated 8 hours of power in a day. All three groups have been allocated various locations.

In order to know when their area will be load shed, customers are advised to first identify the group in which their location belongs to according to the groupings below. Following that, customers are to check the load shedding program against their group as depicted by the graphical Electricity Management Program below.

ESCOM is also notifying customers that during the course of the week, implementation of the published electricity management programme may be adjusted in response to the actual power available for distribution.

Customers are also being advised that not all loss of power supply is load shedding, and that they may experience loss of power supply due to faults. Therefore, customers are encouraged to report to Faults Reporting Centers whenever they have a fault or when they experience loss of power supply for a prolonged duration beyond that in the published Electricity Management Programme (EMP). Customers can check the EMP in the local newspapers, and also on the ESCOM website www.escom.mw. Customers can also subscribe to electronic updates from the ESCOM website in order to be receiving the EMP to their emails.

ESCOM sincerely apologises for any inconvenience caused by the shortfall in electricity supply in the country.